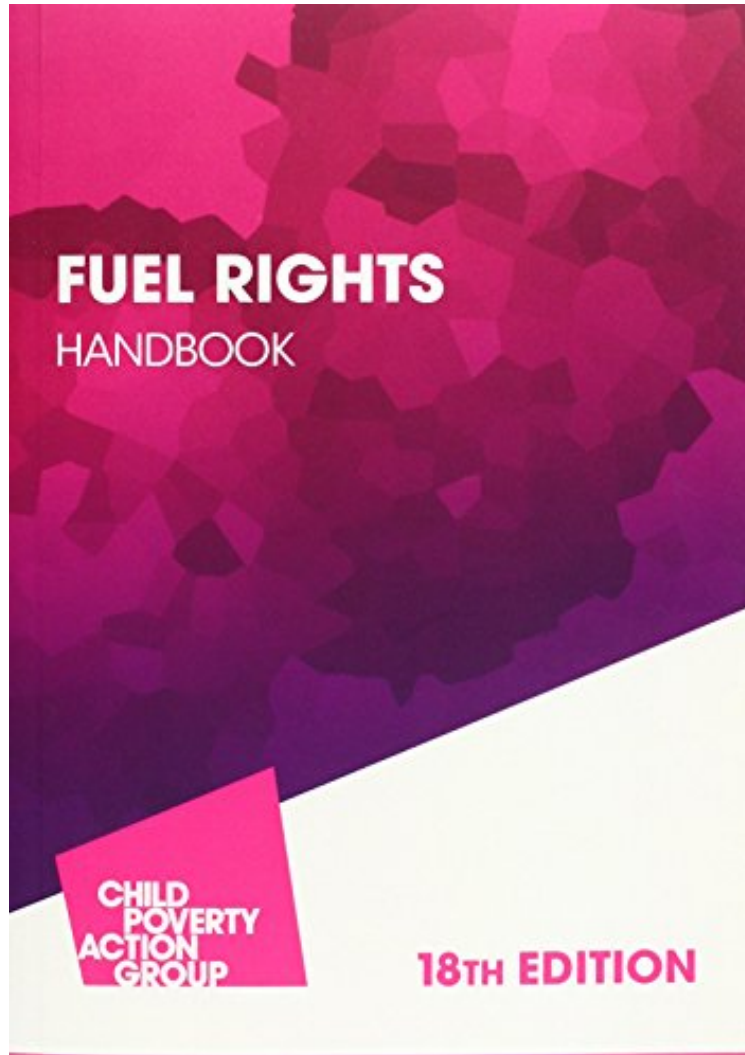


Fuel Rights Handbook

Child Poverty Action Group
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Child Poverty Action Group 2016-11-01 Original language: English 5.98 x 1.34 x 8.311, #File Name: 1910715107300 pages Child Poverty Action Group | File size: 65.Mb

Child Poverty Action Group : Fuel Rights Handbook before purchasing it in order to gauge whether or not it would be worth my time, and all praised Fuel Rights Handbook:

At a time when fuel poverty is affecting more and more households, the Fuel Rights Handbook provides advisers with the information they need to help clients striving to cope with rising fuel bills, debt and related problems with fuel supply. What does it cover? This edition gives advisers easy access to new and updated information on: **who is liable to pay the bill** what you can do if you are in arrears **how you can prevent being disconnected** the best way to pay

for fuel consumption**how to challenge a decision, and what you can do if you are accused of fraud**how you can get help to make your home more energy efficientWith its emphasis on the legal protection of vulnerable consumers, and practical advice on pursuing complaints and obtaining compensation, the handbook is a vital tool in reducing and helping to prevent fuel poverty. Who is it for?The Fuel Rights Handbook is relied on by all Citizens Advice Bureaux and by consumer advisers, lawyers, social workers, advice agencies and anyone struggling to cope with rising fuel bills.

The Fuel Rights Handbook is so clear and comprehensive that it is difficult to conceive how advice could authoritatively be given on the rights of gas and electricity consumers without its help. (NEW LAW JOURNAL)